

	PRODUCCION																	HORAS TELEOPERACION			T.M.O.	PRODUCTIVIDAD
	Prev. ReciDidas	Recibidas	Dev. Recibidas	Prev. Atendidas	Atendidas	Dev. Atendidas	Aband.	% Atendidas	Atendidas antes 20 sg.	%Atendidas antes 20 sg.	Llamadas Desconectadas	Llamadas no entran en cola	%Llamadas abandonadas	Llamadas TMO > 30 minutos	%Llamadas Desconectadas	% Abandono	Nivel de servicio	Horas Recepción	Horas Emisión	H. Teleop. Globales		
mar-22	11.728	32.712	179%	11.546	20.112	74%	1.826	61%	13.484	41%	6.561	4.213	9%	6	33%	63%	41%	2.120	476	2.596	187	9,5

martes 1/03/2022	469	597	27%	465	575	24%	5	96%	535	90%	17	0	1%	0	3%	4%	90%	89	21	110	190	6,5
miércoles 2/03/2022	420	1.258	200%	419	1.044	149%	37	83%	847	67%	174	3	4%	0	17%	20%	67%	98	21	119	187	10,7
jueves 3/03/2022	387	3.013	679%	384	1.344	250%	201	45%	564	19%	804	664	15%	0	60%	124%	19%	90	21	111	189	15,0
viernes 4/03/2022	360	2.966	724%	360	1.311	264%	198	44%	518	17%	836	621	15%	0	64%	126%	17%	88	20	108	187	14,9
sábado 5/03/2022	135	851	530%	110	244	122%	69	29%	126	15%	519	19	28%	0	213%	249%	15%	20		20	227	12,2
domingo 6/03/2022	65	187	188%	26	105	304%	8	56%	90	48%	74	0	8%	0	70%	78%	48%	14		14	212	7,5
lunes 7/03/2022	480	3.538	637%	475	1.301	174%	261	37%	424	12%	1.057	919	20%	0	81%	172%	12%	83	21	104	184	15,7
martes 8/03/2022	440	2.667	506%	435	1.422	227%	179	53%	679	25%	670	396	13%	0	47%	88%	25%	97	21	118	180	14,7
miércoles 9/03/2022	392	2.688	586%	390	1.428	266%	228	53%	613	23%	566	266	16%	1	40%	88%	23%	97	21	118	171	14,8
jueves 10/03/2022	375	3.490	831%	373	1.422	281%	296	41%	535	15%	738	1.034	21%	0	52%	145%	15%	88	21	109	164	16,2
viernes 11/03/2022	367	1.304	255%	367	887	142%	89	68%	533	41%	280	48	10%	1	32%	47%	41%	82	21	103	186	10,9
sábado 12/03/2022	144	236	64%	143	157	10%	13	67%	132	56%	66	0	8%	0	42%	50%	56%	20		20	191	7,9
domingo 13/03/2022	72	120	67%	70	74	6%	11	62%	64	53%	35	0	15%	0	47%	62%	53%	14		14	215	5,3
lunes 14/03/2022	540	1.281	137%	536	960	79%	90	75%	629	49%	192	39	9%	0	20%	33%	49%	83	21	104	181	11,6
martes 15/03/2022	480	903	88%	475	786	65%	24	87%	672	74%	91	2	3%	0	12%	15%	74%	90	21	111	186	8,8
miércoles 16/03/2022	432	766	77%	430	717	67%	15	94%	642	84%	34	0	2%	0	5%	7%	84%	91	21	112	191	7,9
jueves 17/03/2022	430	623	45%	428	578	35%	9	93%	521	84%	35	1	2%	1	6%	8%	84%	82	21	103	220	7,0
viernes 18/03/2022	423	553	31%	411	525	28%	7	95%	475	86%	21	0	1%	0	4%	5%	86%	69	21	90	196	7,7
sábado 19/03/2022	166	139	-16%	164	123	-25%	3	88%	113	81%	13	0	2%	0	11%	13%	81%	20		20	132	6,2
domingo 20/03/2022	83	104	25%	80	84	5%	2	81%	78	75%	18	0	2%	0	21%	24%	75%	14		14	103	6,0
lunes 21/03/2022	602	725	20%	594	645	9%	17	89%	565	78%	62	1	3%	0	10%	12%	78%	83	13	96	213	7,8
martes 22/03/2022	534	585	10%	528	558	6%	9	95%	519	89%	18	0	2%	0	3%	5%	89%	89	14	103	209	6,3
miércoles 23/03/2022	475	608	28%	472	582	23%	7	96%	561	92%	19	0	1%	0	3%	4%	92%	91	22	113	182	6,4
jueves 24/03/2022	442	509	15%	439	487	11%	11	96%	466	92%	11	0	2%	0	2%	5%	92%	82	21	103	196	5,9
viernes 25/03/2022	431	488	13%	428	463	8%	7	95%	454	93%	18	0	2%	0	4%	5%	93%	85	19	104	191	5,5
sábado 26/03/2022	167	192	15%	163	129	-21%	7	67%	110	57%	56	0	5%	1	43%	49%	57%	20		20	228	6,5
domingo 27/03/2022	81	95	17%	79	69	-13%	1	73%	61	64%	25	0	1%	0	36%	38%	64%	14		14	187	4,9
lunes 28/03/2022	595	587	-1%	580	546	-6%	10	93%	490	83%	31	0	2%	0	6%	8%	83%	76	15	91	179	7,2
martes 29/03/2022	583	520	-11%	574	498	-13%	4	96%	467	90%	18	0	1%	0	4%	4%	90%	83	24	107	190	6,0
miércoles 30/03/2022	588	548	-7%	582	506	-13%	3	92%	489	89%	39	0	1%	0	8%	8%	89%	86	29	115	197	5,9
jueves 31/03/2022	570	571	0%	566	542	-4%	5	95%	512	90%	24	0	1%	2	4%	5%	90%	88	28	115	190	6,2